



DynaFire Gains the Ability to Accurately Document All Aspects of its Employees' Work

The rapidly growing company found a recordkeeping solution that covered all its bases.

DynaFire provides comprehensive fire and life safety solutions for commercial and industrial clients across Florida and parts of Georgia. It offers several services, including fire alarm systems, fire alarm monitoring, fire suppression systems, fire sprinkler systems and extinguishers. However, as the company grew, some of its HR processes began to create operational challenges.

The company was recording employee time manually, but this process became extremely cumbersome with DynaFire's rapid expansion. It needed a time and recordkeeping solution that could track each fire and life safety component the company required, as well as easily keep up with increased staff.

As the company's Human Resource Business Partner, Kelly Coble wanted a solution that not only met the company's immediate needs, but one that could align HR strategies with the business's goals, while optimizing organizational performance.

ExakTime by Arcoro provided the specific features and support the company needed in the present and in the future.

Detailed Recordkeeping for Every Job

With a mobile workforce, DynaFire needed a way to track exactly where its employees were working, their specific tasks and more. Done on paper, this process caused headaches for the department.

"Fire and Life Safety have many components (i.e. locations, cost codes, departments, job sites, emergency calls, etc.) that need to be documented correctly and accurately," says Coble.

ExakTime allowed DynaFire to track each component. ExakTime uses GPS to track the location of each login and logout, so managers know when an employee arrives onsite and when they leave for the next location. It also allows the employees to assign a specific code for clock-in, allowing those at the office to track each specific call.

"ExakTime was able to provide DynaFire with each component that was required for an easy and seamless process from beginning to end."

Easy to Use

Going from manual to automated, DynaFire needed to make sure its employees were onboard with using a digital solution. With clear login and out buttons, as well as intuitive job coding, ExakTime made it easy for DynaFire's employees to quickly adapt to the new system.

Instead of a pen and paper, workers clock in and out using an app that's easily downloaded to any mobile device, their own or a central device at the jobsite. Workers enter their unique, 4-digit PIN number and tap the green 'Go' button to clock in or the red 'Stop' button to clock out. Clock-in and out data, including where your workers are located, is synced so team management can occur from anywhere.

Made for mobile workers, the buttons are easy to access, without having to sift through multiple screens.

Customer Support

Another priority for a new time tracking process was its ability to integrate with DynaFire's other solutions. For example, the company started using a new HRIS in February 2022 and needed to make sure any new time tracking system could work within it.

Coble says ExakTime engineers went above and beyond by working with both companies to create an export and import file that would successfully process employees' time and provide their paycheck efficiently.

"The customer service (with ExakTime) has always been top notch," says Coble. "I cannot say the same for other programs that DynaFire has used."

Enhanced Reporting

Beyond a streamlined, automated time tracking solution, with ExakTime, DynaFire now has access to data that can help the company meet its strategic goals.

ExakTime includes an Advanced Analytics feature that offers customizable dashboards and detailed reports about workforce operations. Advanced Analytics provides insights about who hasn't punched in, hours by location, injuries on the job and executive summaries to help understand labor costs and identify high-performing sites.

"The HR and Finance teams are currently finding new ways to use the reporting," explains Coble. "So far, we have been able to catch discrepancies that we would not have been able to see before."

By implementing ExakTime, DynaFire transformed its workforce management from a manual, error-prone process into a streamlined, data-driven operation that scales with the company's growth. The solution not only solved immediate challenges around accurate time tracking and job documentation, but also provided the analytical insights needed to optimize operations and support strategic decision-making. Most importantly, the seamless integration with existing systems and exceptional customer support ensured a smooth transition that allowed the company to focus on what it does best, delivering comprehensive fire and life safety solutions to its clients across Florida and Georgia.