

Arcoro's Integrations Simplify and Accelerate HR Processes for Plumbing and HVAC Contractor

A Texas-based plumbing and HVAC contractor with major business longevity – more than 50 years – was growing at a nice rate but its outdated HR processes couldn't keep up. While the contractor was focusing on providing expert work and excellent customer service, it was neglecting to automate the processes that managed its workforce, like tracking employee hours and personal information on paper.

Challenge:

The HVAC contractor's manual processes were putting added stress on the office staff. Whenever changes needed to be made to an employee's HR information, administrators had to stop whatever they were doing to complete the task. The tasks were both challenging and time consuming. But automating the process via HR technology provided a solution.

Solution:

The company chose HR software modules that could quickly automate its processes, while being compatible with Sage, something that was extremely important to the company.

ExakTime/Sage 300 Integration

ExakTime is Arcoro's digital time tracking solution, and the time and attendance data stored in the system can be shared with Sage 300. For the contractor, the integration matches Sage 300 time entries – Employee, Job and JC Cost Code – with the corresponding fields in ExakTime to transfer the data. Other important fields, like Certified Class, WC Code, Union Department and advanced Pay IDs, can also be exported.

Core HR with Sage 300 Integration

Arcoro's Core HR module also integrates with Sage 300. Employee data stored in Core HR, like employee demographics, tax information, benefit elections, direct deposits and employee compensation, is shared with Sage 300, eliminating redundant manual data entry and mistakes.

The employee portal gives workers the ability to view and change their own information, like pay stubs, right from their phones, providing valuable transparency while automating the processes. And employee data is safeguarded because it's restricted to approved users.

Core HR provided tremendous time savings, which was a huge return on investment, saving hundreds of hours per year.

Benefits Management

Arcoro's Benefits Management module simplified open enrollment and benefits administration with configurable tools. And it helped the company maintain ACA compliance with built-in reporting and notification features and empowers employees with self-service coverage updates, personalized profile pages and 24/7 access.

Are you ready to simplify your HR processes with an integrated system and focus on more than just paperwork? [Get in touch with Arcoro for a live demo today.](#)



Goals

- Time savings
- Move from manual, paper-based processes
- Drive efficiencies for future growth

Results

- Moved from paper time tracking to digital, saving hours of time
- Employee information is managed from a centralized, secure location
- Sage 300 integrations allow for an automated payroll process and reduced data entry mistakes
- Benefits management is streamlined and transparent

Modules Used

- ExakTime Time Tracking with Sage 300 Integration
- Core HR with Sage 300 Integration
- Benefits Management System
- ACA Module